

SOLEA MODEL 3: SOFTWARE INSTALLATION INSTRUCTIONS




Solea Model 3: Software Installation Instructions

Installation instructions for Solea software are outlined below. The entire installation process will require ~15 minutes to complete.

A member of Convergent Dental's Client Services team will be available to answer any questions you might have about the software update and installation process.

Installation Instructions Using Auto Update

1. Login to Solea normally
2. Select "Settings" 
3. Select "Software Update" from the General list
4. Touch "Next" to initiate the Software Update process
5. Accept the Terms of Agreement, and touch Install
6. Software download will begin automatically
Note: Download time may take several minutes based on Internet connection
7. Software installation will also begin automatically
Note: Installation will progress through multiple screens as captured below:
 - Waiting for software to shutdown
 - Updating the Solea Software
 - Restarting
8. Firmware update process will begin. The update will cycle through five (5) progress bars. The entire firmware update process will take ~10 minutes.
10. A box will appear indicating that "Firmware Update Complete," and that a system restart is required. Follow the directions to restart Solea normally.

FOR SUPPORT CONTACT CLIENT SERVICES: 800.880.8589 or support@convergentdental.com

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